

## WARRANTY BASICS

### Asphalt Shingle Products and WinterGuard™ Series Limited Warranties

#### Asphalt Shingle Products Limited Warranty

This warranty covers asphalt shingle products sold only in the United States of America, its territories and Canada.

#### What and Who Is Covered and For How Long

Provided shingles have been installed in strict accordance with CertainTeed's current written installation instructions, CertainTeed warrants to the original property owner/consumer that its asphalt roofing shingles will be free from manufacturing defects for the length of time specified in Table 1, and that CertainTeed will repair or replace any shingles proven to be defective under the terms of this warranty.

In addition, CertainTeed warrants that Algae-Resistant versions of Grand Manor Shingle®, Carriage House Shingle™, Presidential Shake™ TL, Landmark™ TL and Presidential Shake™ AR will remain free from algae growth (but **not** mold growth) which adversely affects the overall appearance of said shingles for a period of fifteen (15) years, and that Independence Shingle® AR, Hatteras®, Landmark™ 50 AR, Landmark™ 40 AR, Landmark™ 30 AR, Firehale™ AR, XT™ 30 AR, Patriot™AR, XT™ 25 AR, and CT 20 AR shingles that were sold as "algae-resistant shingles" will remain free from algae growth (but **not** mold growth) which adversely affects the overall appearance of said shingles for a period of ten (10) years. However, CertainTeed reserves the right to clean the algae stains from the shingles rather than repair or replace the contaminated shingles.

In the event of repair, replacement or cleaning pursuant to the terms of this warranty, the original warranty shall apply to the replacement shingles or the repaired or cleaned shingles and will extend for the balance of the warranty period in effect at the time the shingles proved defective.

The lifetime coverage for Grand Manor Shingle, Carriage House Shingle, Presidential Shake TL, and Landmark TL offered by this warranty is designed to cover individual homeowners only. In the instance of shingles purchased by or installed upon property owned by, for example, corporations, governmental agencies, partnerships, trusts, religious organizations, schools, condominiums or cooperative housing arrangements, or installed on apartment buildings or any other type of building or premises not used by individual homeowners as their residence, the warranty period for Grand Manor Shingle, Carriage House Shingle, Presidential Shake TL and Landmark TL will be 50 years following the installation of the shingles, and in all four instances CertainTeed's maximum liability after the SureStart period will be calculated using the figure indicated in Table 1 as the maximum material liability, exclusive of costs of labor, roof tear-off, metal work, and disposal, and by then decreasing that amount by the reduction figure specified in Table 1 for each month as measured from the date the shingles were installed to the date when proven defective.

Product	Warranty Period	SureStart Period	Wind Warranty MPH	Algae Resistance Warranty Period**	Maximum Material Liability After SureStart Period	Reduction Figure Per Month
GRAND MANOR SHANGLE®	LIFETIME	10 YEARS	110	15	\$140/Square	1 / 600 *
CARRIAGE HOUSE SHANGLE™	LIFETIME	10 YEARS	110	15	\$110/Square	1 / 600 *
PRESIDENTIAL SHAKE™ TL	LIFETIME	10 YEARS	110	15	\$140/Square	1 / 600 *
LANDMARK™ TL	LIFETIME	10 YEARS	110	15	\$120/Square	1 / 600 *
PRESIDENTIAL SHAKE™ (and AR)	50 YEARS	10 YEARS	90	15	\$95/Square	1 / 600
LANDMARK™ 50 (and AR)	50 YEARS	5 YEARS	90	10	\$55/Square	1 / 600
WOODSCAPE® 50	50 YEARS	5 YEARS	90	N/A	\$55/Square	1 / 600
INDEPENDENCE SHANGLE® (and AR)	50 YEARS	5 YEARS	90	10	\$55/Square	1 / 600
HATTERAS®	40 YEARS	5 YEARS	110	10	\$55/Square	1 / 480
LANDMARK™ 40 (and AR)	40 YEARS	5 YEARS	80	10	\$45/Square	1 / 480
WOODSCAPE® 40	40 YEARS	5 YEARS	80	N/A	\$45/Square	1 / 480

HALLMARK SHANGLE®	30 YEARS	5 YEARS	60	N/A	\$55/Square	1 / 360
CUSTOM SEALDON® 30	30 YEARS	5 YEARS	80	N/A	\$35/Square	1 / 360
XT™ 30 (and AR)	30 YEARS	5 YEARS	80	10	\$35/Square	1 / 360
LANDMARK™ 30 (and AR)	30 YEARS	5 YEARS	70§§	10	\$40/Square	1 / 360
WOODSCAPE® 30	30 YEARS	5 YEARS	70§§	N/A	\$40/Square	1 / 360
PATRIOT™ AR	30 YEARS	5 YEARS	60	10	\$40/Square	1 / 360
NEW HORIZON SHANGLE®	30 YEARS	5 YEARS	70	N/A	\$40/Square	1 / 300
CLASSIC HORIZON SHANGLE®	25 YEARS	5 YEARS	60	N/A	\$40/Square	1 / 300
HEARTHSTEAD®	25 YEARS	5 YEARS	60	N/A	\$35/Square	1 / 300
CUSTOM LOK™ 25	25 YEARS	5 YEARS	60	N/A	\$35/Square	1 / 300
XT™ 25 (and AR)	25 YEARS	5 YEARS	60	10	\$30/Square	1 / 300
SEALDON® 25	25 YEARS	5 YEARS	60	N/A	\$30/Square	1 / 300
FIREHALT™ (and AR)	25 YEARS	5 YEARS	60	10	\$40/Square	1 / 300
SEAL KING® 25	25 YEARS	5 YEARS	60	N/A	\$30/Square	1 / 300
JET® 25	25 YEARS	4 YEARS	60	N/A	\$30/Square	1 / 300
CT 20 (and AR)	20 YEARS	3 YEARS	60	10	\$25/Square	1 / 240
FIRESCREEN™	20 YEARS	3 YEARS	60	N/A	\$25/Square	1 / 240
ANY SHINGLES APPLIED TO ANY INADEQUATELY VENTILATED ROOF DECK	10 YEARS§	N/A	N/A	N/A	See above	1 / 120

\* For Grand Manor Shingle, Carriage House Shingle, Presidential Shake TL and Landmark TL, at the completion of the 40th year the reduction figure will remain at 480/600, or 20% of the total maximum liability.

\*\* Algae-Resistant warranty period cited is only applicable to Algae-Resistant version of the pertinent shingle.

§ For details of warranty coverage for shingles installed on inadequately ventilated roof decks on both residential and commercial buildings, see provisions below under "[Limitations.](#)"

§§ Landmark 30 and Woodscape 30 roof shingles shall be resistant to blow-off due to wind velocities, including gusts, up to a maximum of 80 miles per hour, during the first five (5) years following application, provided that the shingles are installed using six (6) fasteners per shingle.

## Limitations

This warranty provides protection against any shingle defects that arise in the course of ordinary and everyday wear and tear to the roof caused by normal exposure to the elements. It does not provide protection against damage caused by situations and events beyond normal exposure conditions, such as, but not limited to:

- winds, including gusts, greater than those listed in Table 1 for each product, lightning, hurricane (see Limited Wind Warranty for hurricane wind exception), tornado, hailstorm, earthquake, fire, explosion, flood or falling objects.
- distortion, cracking or other failure, or movement of the base material over which the shingles are applied, or of the roof deck, or of the walls or foundation of the building itself.
- damage caused by structural changes, alterations or additions, or by the installation of equipment (such as aerials, signs or air-conditioning equipment) to the structure after the original shingles have been applied.
- stains or contamination to the shingle arising from sources such as, but not limited to, moss, lichens or other vegetation, or paints, chemicals or other similar materials, unless the applied asphalt shingle was sold as an "algae-resistant shingle," in which case CertainTeed will clean, repair or replace, at its option, per the terms of the warranty, only such shingles which are proven to be contaminated with algae during the term of the warranty against algae growth.
- improper storage of CertainTeed shingles.
- installation of shingles over non-approved roof decks as fully explained in the CertainTeed Shingle Applicator's Manual.
- damage to CertainTeed shingles, the roof deck or the structure caused by ice backup or ice damming.

If the applied shingles contain self-sealing asphalt strips, and if any of these strips fail to activate within the first year following application, CertainTeed shall have no liability under this warranty for such a defect unless CertainTeed is afforded the opportunity to hand-seal, at its sole expense, any non-sealing shingles.

CertainTeed reserves the right to discontinue or modify any of its products, including the color of the shingles, and shall not be liable as a result of such discontinuance or modification, nor shall CertainTeed be liable in the event replacement material may vary in color in comparison to the original product as a result of normal weathering. If CertainTeed replaces any material under this warranty, it may substitute products designated by CertainTeed to be of comparable quality or price range in the event the product initially installed has been discontinued or modified.

### What the Customer Must Do

The property owner must promptly notify CertainTeed in writing of any manufacturing defect or algae contamination and provide proof of the date of purchase and date of application of the shingles. CertainTeed will then investigate the claim, and if a defect covered by this warranty is confirmed, CertainTeed, within a reasonable amount of time after the inspection, will repair, replace or clean the defective shingles or reimburse the property owner the appropriate amount for the repair, replacement or cleaning of the shingles under the terms of the warranty.

### Notification should be sent to:

CertainTeed Corporation  
1400 Union Meeting Road  
Blue Bell, PA 19422  
Attn.: RPG Technical Services Department  
800-345-1145

This warranty, which is effective on shingles applied on or after November 1, 2002, supersedes the written warranty previously issued by CertainTeed coded No. 20-20-1821.

THIS WARRANTY REPLACES ALL OTHER ORAL OR WRITTEN WARRANTIES, LIABILITIES OR OBLIGATIONS OF CERTAINTEED. PERTINENT STATE LAW SHALL CONTROL FOR WHAT PERIOD OF TIME SUBSEQUENT TO SALE A CONSUMER/HOMEOWNER MAY SEEK A REMEDY PURSUANT TO THE IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL CERTAINTEED BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE BUILDING, ITS CONTENTS OR ANY PERSONS THEREIN, RESULTING FROM THE BREACH OF ANY WARRANTY SET FORTH HEREIN. NO FIELD REPRESENTATIVE, DISTRIBUTOR OR DEALER OF CERTAINTEED IS AUTHORIZED TO MAKE ANY CHANGE OR MODIFICATION TO THIS WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON OR THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSIONS MAY NOT APPLY TO YOU.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

### ROOFING PLANTS AND REGIONAL SALES OFFICES

CertainTeed roofing products are sold by the Roofing Products Group of CertainTeed Corporation in seven sales regions. They are manufactured in eleven residential roofing plants and two commercial roofing plants.



Since the early 1900s, CertainTeed Corporation has been an innovator in the building materials industry and today is a leading manufacturer of building materials including residential and commercial roofing, vinyl and fibercement siding, vinyl windows, composite decking and railing, ventilation products, fiber glass insulation, vinyl fence, deck and railing, and piping products. The company is headquartered in Valley Forge, Pennsylvania, and employs more than 7,000 employees at approximately 50 manufacturing facilities throughout North America. Continuing the 95-year commitment of "quality made *certain*, satisfaction *guaranteed*," CertainTeed remains one of the most trusted names in the industry.

CertainTeed Corporation  
Roofing Products Group  
P.O. Box 860  
Valley Forge, PA 19482  
800-345-1145